

## OUR CORONA-HYGIENE-CONCEPT – for your and our safety

### **Distance Rules**

We help you to keep a safe distance. At the reception we set up acrylic partitions for this purpose. We refurnished our breakfast, the terrace as well as the sitting areas in the park according to the distance rules and chose the distance a little larger than required.

In the reception area, there is currently a limit of 2 people and employees in order to maintain the distance.

### **Cleaning / Disinfection**

Disinfectants are available for our guests in the entrance area. There is additional disinfectant at the entrance to the breakfast area.

We have checked all of our cleaning supplies for their effectiveness against noroviruses and have replaced them accordingly.

The reception as well as the breakfast area are cleaned with every guest change.

In the guest rooms, more intense care is taken to thoroughly clean all surfaces that are touched. The guest rooms are ventilated even more intensively than usual.

We ask for your understanding that the room cannot be cleaned while guests are in the room.

### **Mouth and Nose Protection**

As soon as you enter the hotel, you are required to wear a face mask. This can be removed during breakfast as long as you are sitting at the table. When walking to the buffet, entering or leaving the room, it must be worn again.

A scarf or shawl is not considered sufficient. For the protection of everybody we have decided to only accept medical masks or FFP2 masks.

### **Breakfast**

You are welcome to have breakfast with us. Depending on the occupancy from the buffet or otherwise à la carte. A maximum of 2 people can help themselves at the buffet at a minimum distance of 2 m. For the most part, you have the choice of our usual range.

For additional safety, we ask our guests to use the rubber gloves.

In the breakfast area, it is also mandatory to wear the prescribed face-nose protection (except when sitting at the table).

Your hands will be freshly disinfected upon entry and you will be placed at a cleaned table.

What you don't get at our buffet comes straight from the kitchen to your table (coffee, tea, scrambled eggs, bacon etc.)

By sunshine you can gladly have breakfast on the terrace or in the park.

## **Contactless Payment**

Of course you can pay for your stay with us contactless; no matter whether with your ec card, credit card, smartphone or smartwatch.

## **Ventilation Concept**

Since our hotel has large windows, we can optimally ventilate every part of our house to protect against aerosols.

The windows in the stairwell are open to edge. We can also ventilate your room. If the weather permits, all windows stay open all day.

The breakfast room is also ventilated.

If you still have a better feeling of sitting outside, then you can gladly have breakfast on the terrace or in the park when the weather is nice.

## **Hotel Employees**

Our employees were sensitized and trained in the rules to be followed. They are familiar with the new cleaning agents and also behave responsibly and cautiously in their free time.

## **Employer Responsibility**

We make sure that our employees stay healthy and support them wherever we can. Our employees are regularly tested for Corona in order to avoid the risk of infection.

Whether it is disposable gloves, mouth and nose protection or disinfectants, we have enough of everything in-house. Our employees have free access.

Protecting our employees also means that we do not allow any exceptions to our guests with regard to hygiene rules. We therefore kindly ask you, out of respect for our employees to comply with the relevant regulations.

This is only a rough list of the measures taken.

We will be happy to inform you about current regulations regarding the number of people who are allowed to meet in public buildings of currently valid travel restrictions and / or warnings.

Please do not hesitate to contact us concerning questions about your stay!

